ICT2.0@HRDF

HRDF System: User Guide for Apprenticeship

User Manual - Version 1.0





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Apprenticeship



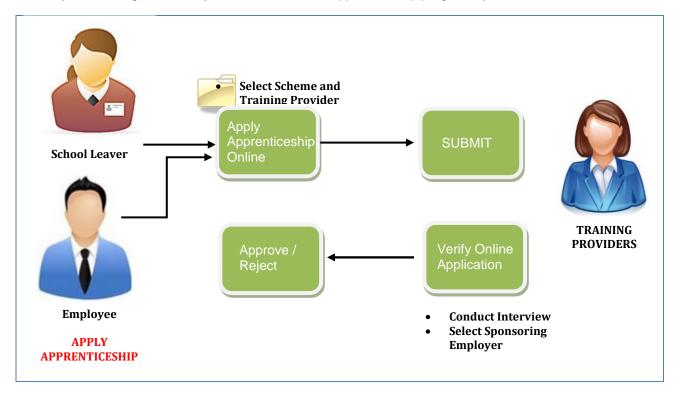




Section 1 Apprenticeship

1.1 Online Apprenticeship Application- For Public Users

Prerequisite: Budget is already allocated to run the apprenticeship program by PSMB.



Flow Descriptions:

Apprentice or employee may apply for apprenticeship scheme with PSMB via online by accessing HRDF Portal. They will select scheme and the Training Provider(s) they are interested to join for the training. Application is submitted to the first Training Provider that being selected. Once the first Training Provider approved, applicants will be notified.

Once the first training provider approved, the second Training Provider will not receive the application from the same applicants, unless if the first Training Provider rejected, the second Training Provider will receive the application. If all Training Providers rejected, the application will flow back to PSMB for further action by assigning another Training Provider.

Candidate will be informed if the application is approved or rejected as shown in above diagram:

Example is as explained below. Refer the table as shown:







No	Scheme	Training Providers Name
1	Hotel Industry	Tour Training Enterprise
2	Tool & Die	Tool Training Sdn Bhd

Tour Training Enterprise will receive the application. If this Training Provider rejected the application, system will automatically send the application to the next Training Provider in the list which is Tool Training Sdn Bhd.

Note: If both Training Providers reject the application, PSMB will find other suitable Training Providers /Scheme for the candidates.

Once Training Providers approved or rejected the application, the applicants will be informed.

1.2 Apply for apprenticeship

Step 1: Access portal for link to application for apprenticeship.

System will display a splash screen as a reminder to let the user know of the criteria before applying for any of the apprenticeship schemes.

Step 2: Click OK to close splash screen.



Step 3: Enter the personal details such as name, IC No, Gender, Race and Birth date. System captures the personal details for apprentice.









Step 4: Enter the address details such as Address, City, Postcode, State and Country. System captures the address details for apprentice.



Step 5: Enter the exam result details such as examination type, year, transcript no., subject and grade. System captures the exam result details for apprentice.



Step 6: Enter the personal contact details such as Mobile no, Telephone no, Fax no, Office no and Email. System captures the personal contact details for apprentice.



Step 7: Enter the bank information such as Bank account number and Bank name. System captures the bank information for apprentice.



Step 8: Upload attachment based on relevancy of the documents

- Enter the description of the documents
- Select "Browser"
- Locate the file name
- Click "Add attachment"

System captures the attachment for apprentice.









Step 9:

Select the minimum 1 scheme for the application

- Select the scheme
- Select the training provider

Click Add

System capture the minimum scheme for apprentice

Select the maximum 2 additional scheme for the application

- Select the scheme
- Select the training provider

Click Add

System capture the maximum scheme for apprentice



Step 10: Click "SAVE" button



1.3 View Application Status - For Public Users

Candidates who have submitted the apprenticeship application may check their application status via HRDF Portal, by providing IC number and email address. This section will guide candidates on how to view the apprenticeship application status.

Step 1: Access portal for link to application for apprenticeship. Click "View Application Status".









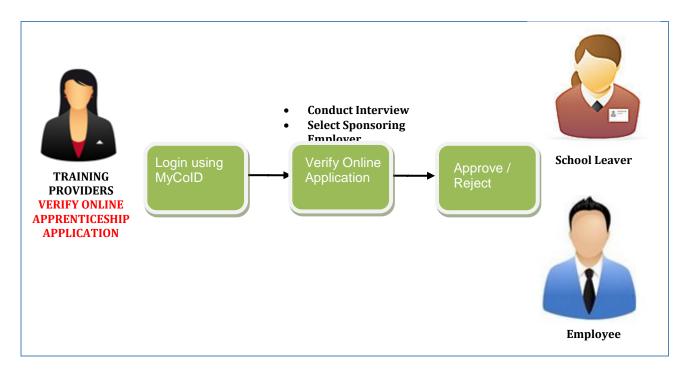
Step 2: Enter "IC No" and email address. Click "Search" button.



Step 3: Result, the status is "New" for below application.



1.4 Verify Online Apprenticeship Application – For Training Providers



Flow Descriptions:

Training Providers will receive application from Apprentice/Employee. Training Providers will verify the application by conducting and then conduct an interview with candidates. Once verification is done, candidate will be informed if the application is approved or rejected as shown in above diagram:







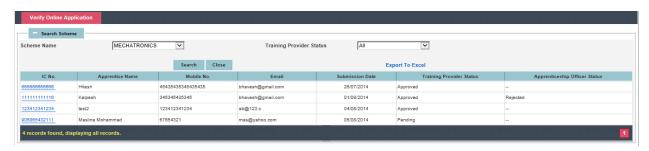
1.5 Update Apprentice Interview Details

Follow the steps below to apply for verify the Apprenticeship Application.

Step 1: Access portal for link to verify online application. For example, select the "Megatronics" scheme and select 'All' training provider status. Then, click "Search" button.



Step 2: Select the apprentices that need to process. Click on IC/Passport No. link to view the details of the application.



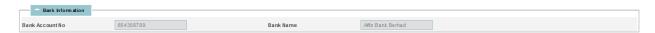
Step 3: View the personal details of the application.



Step 4: View the correspondence details of the application.



Step 5: View the bank information details of the application.

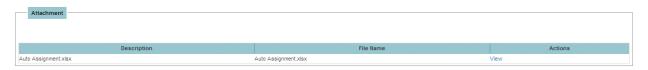








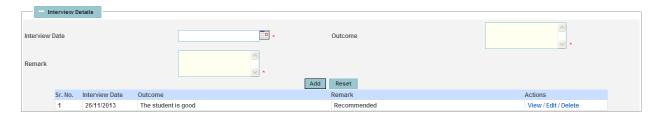
Step 6: View Attachments. Select the attachment to open. Verify that the attachment details are correct as attach by apprentice.



Step 7: Training Provider need to enter Exam Result such as examination type, year, transcript no., subject & grade. Then, click Add.



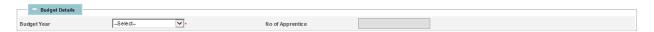
Step 8: Training Provider need to enter Interview Details such as interview date, outcome and remarks. Then, click Add.



Step 9: Training Provider need to enter the schemes. Select the scheme offered.



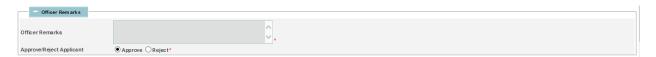
Step 10: Training Provider need to fill in Budget Details. Select the budget year and enter no of apprentice.



Step 11: Training Provider need to fill in Sponsoring Employer Details. Select the apprentice type, either school leaver or employee. Enter MyCoID and email.



Step 12: Training Provider need to enter remarks and approve the apprentice's application. Select approve, and then click "Save" button.









Step 13: The system shows below notifications when your request has been updated successfully.



1.6 Update Apprentice Sponsoring Employer

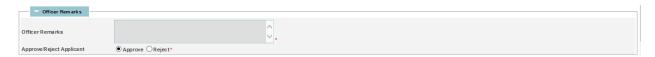
Follow the steps below to update the Sponsoring employer for the apprentice.

Step 1: Training Provider need to fill in Sponsoring Employer Details. Select the apprentice type, either school leaver or employee. Enter MyCoID and email.



1.7 Approve Apprentice

Step 1: Training Provider need to enter remarks and approve the apprentice's application. Select approve, and then click "Save" button.



1.8 Reject Apprentice

Step 1: Access portal for link to verify online application. For example, select the "Megatronics" scheme and select 'All' training provider status. Then, click "Search" button.

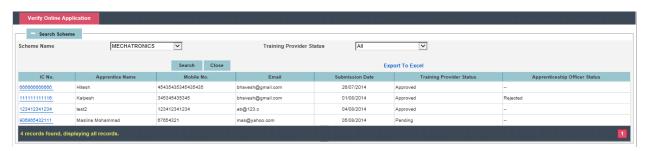








Step 2: Select the apprentices that need to process. Click on IC/Passport No. link to view the details of the application.



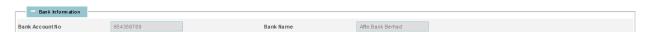
Step 3: View the personal details of the application.



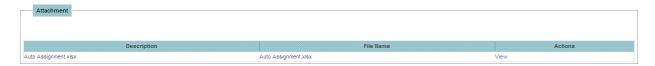
Step 4: View the correspondence details of the application.



Step 5: View the bank information details of the application.



Step 6: View Attachments. Select the attachment to open. Verify that the attachment details are correct as attach by apprentice.



Step 7: Training Provider need to enter Exam Result such as examination type, year, transcript no., subject & grade. Then, click Add.

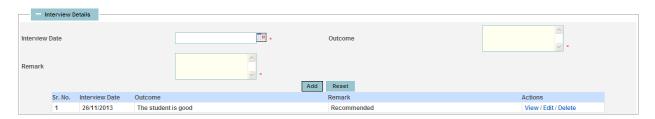








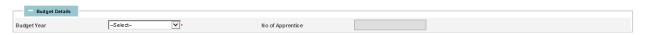
Step 8: Training Provider need to enter Interview Details such as interview date, outcome and remarks. Then, click Add.



Step 9: Training Provider need to enter the schemes. Select the scheme offered.



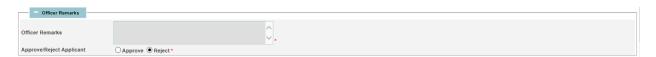
Step 10: Training Provider need to fill in Budget Details. Select the budget year and enter no of apprentice.



Step 11: Training Provider need to fill in Sponsoring Employer Details. Select the apprentice type, either school leaver or employee. Enter MyCoID and email.



Step 12: Training Provider need to tick reject button to reject the application. Then click "Save" button.



Step 13: The system shows below notifications when your request has been updated successfully.



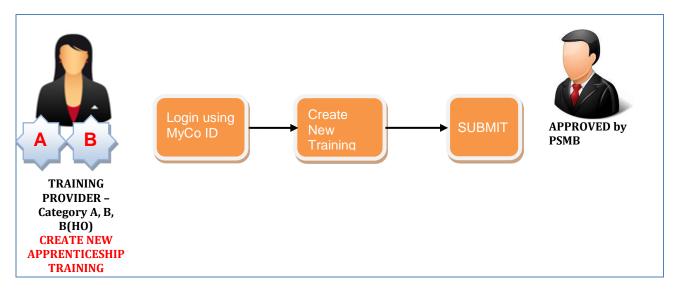






1.9 Create Training Class

Prerequisite: The applications from the apprenticeship candidates (school leavers and employees) are already approved by the Training Provider.



Flow Descriptions:

If apprenticeship application is verified and approved, Training Providers will proceed with the creation of the training. The process of training creation needs approval by PSMB. This section will guide Training Providers on how to create new training base on the number of participants being approved and then submit to PSMB for the approval of the training creation. Training Provider will be notified if the application is approved or rejected.

1.10 Create Training Class

Follow the steps below to create new training for the apprenticeship candidates.

Step 1: Select Apprenticeship > Create New Training from menu. View the scheme available from the drop down list. For example, select "Mechatronics". Click "List Apprentice" button.



Step 2: View the training location – off job address.









Step 3: Select the level. Enter On-the-job start date. Enter On-the-job end date. Enter Off-the-job start date. Enter Off-the-job end date. Click "Add" button.



Step 4: Upload the training schedule

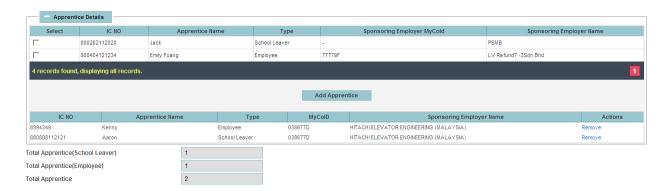
- Enter the description
- Select browser to select the document

Click Add attachment

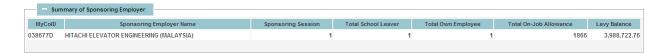


Step 5: Select apprentice for training class. Click "Add apprentice" button

Note: Requirement, the Sponsoring Employer need to sponsor their own employee and a school leaver at the same ratio.



Step 6: View the "Summary of Sponsoring Employer" details. Click "SUBMIT" button.





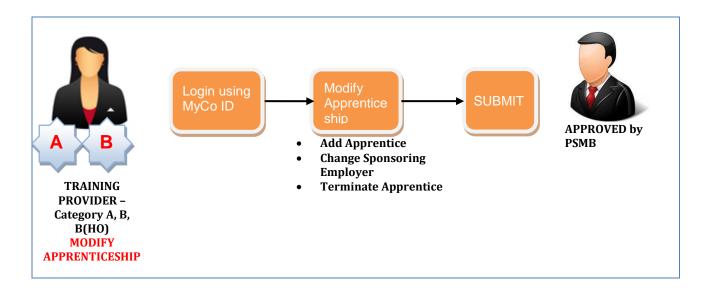




Step 7: You will receive below notifications when the system is successfully updated your request.

Your request has been Updated Successfully

1.11 Modify Apprenticeship –Flow Diagram



1.12 Modify Apprenticeship – Add New Apprenticeship

Follow the steps below to add new apprentice to a class:

Step 1: Select Apprenticeship > Modify Apprentice from menu. Select the "Add Apprentice". Click "NEXT" button



Step 2: Select the training class id and budget year. Click "Search" button.









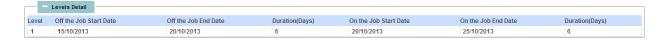
Step 3: View the scheme detail



Step 4: View the training location.



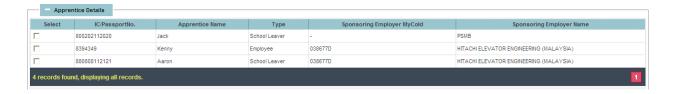
Step 5: View the levels of the training class.



Step 6: View the training schedule.



Step 7: View the apprentices.



Step 8: View the summary of sponsoring employer.





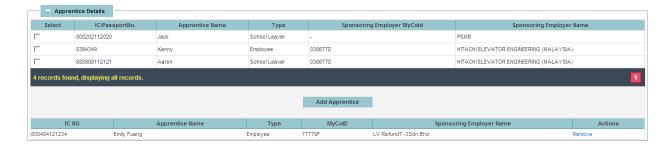




Step 9: View the attachments. The system will shows the attachment details for training class.



Step 10: Select the new apprentice. Click "Add apprentice" button. Then, click "SUBMIT" button.



1.13 Modify Apprenticeship - Change Sponsoring Employer

Follow the steps below to change sponsoring employer for the apprentice:

Step 1: Select Apprenticeship > Modify Apprentice from menu. Select the "Change Sponsoring Employer" button. Click "NEXT" button.



Step 2: Select training class id and budget year.

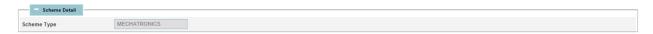








Step 3: View the scheme detail



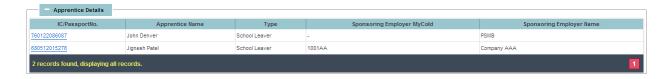
Step 4: View the training location.



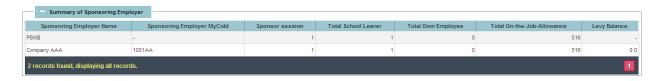
Step 5: View the levels.



Step 6: View the apprentices.



Step 7: View the summary of sponsoring employer. View the attachments for detail info.





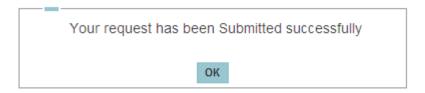




Step 8: Add sponsoring employer's contract as attachment for the new sponsoring employer. Click "SUBMIT" button.



Step 9: System would submit the application for new sponsoring employer to PSMB apprenticeship officer and you will see below notifications.



1.14 Modify Apprenticeship - Termination

Follow the steps below to terminate an apprentice from a program/class:

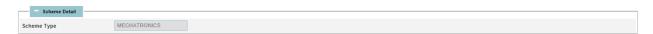
Step 1: Select Apprenticeship > Modify Apprentice from menu. Select the "Termination" button. Click "NEXT" button.



Step 2: Select training class id and budget year.



Step 3: View the scheme detail









Step 4: View the training location.



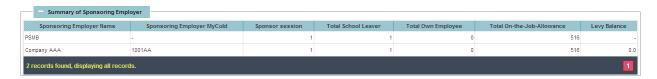
Step 5: View the levels details.



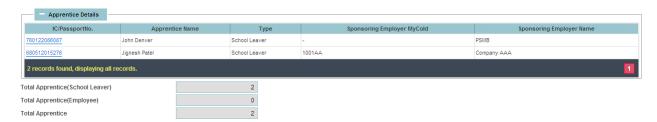
Step 6: View the training schedule. Click "view" under "Actions" column to view more details.



Step 7: View the summary of sponsoring employer.



Step 8: View the apprentice's details.



Step 9: Select the apprentice for termination. Click on IC/Passport No. link.





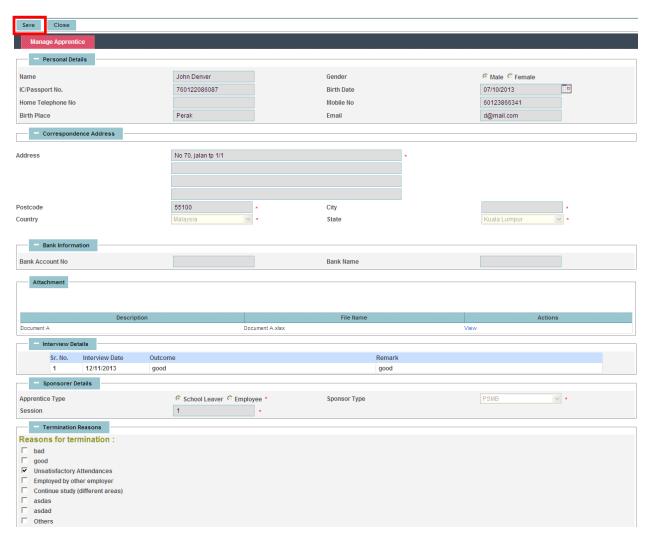




Step 10: Select reasons for termination.



Step 11: Click "SAVE" button.

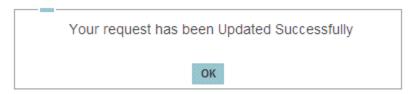




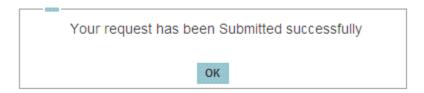




Step 12: System would save the application for termination to PSMB apprenticeship officer.



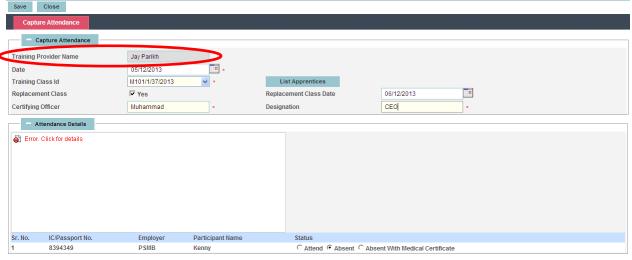
Step 13: Click "SUBMIT" button. System would submit the application for termination to PSMB apprenticeship officer.



1.15 Capture Attendance

Training Providers will capture attendance (every day) and update to the system. Follow the steps below to update the trainee attendance:

Step 1: View training provider name.

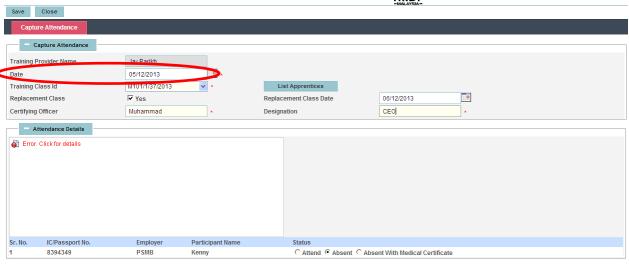


Step 2: Enter the attendance date.

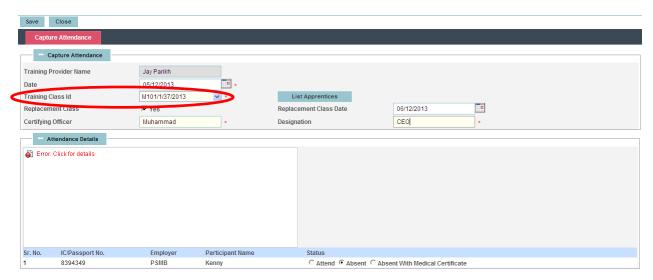




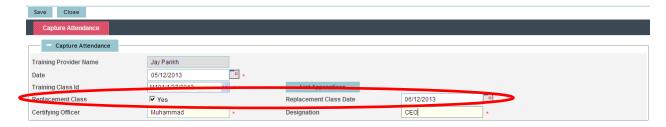




Step 3: View training class number. Then, select training class number.



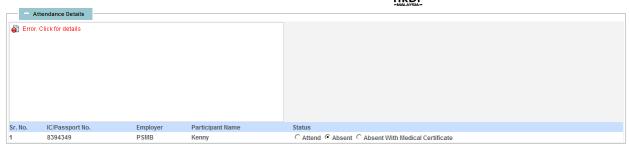
Step 4: Select replacement class, click "Yes" or "No". If "Yes", select the replacement class date.



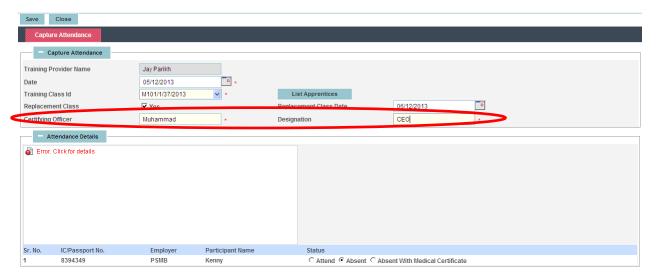




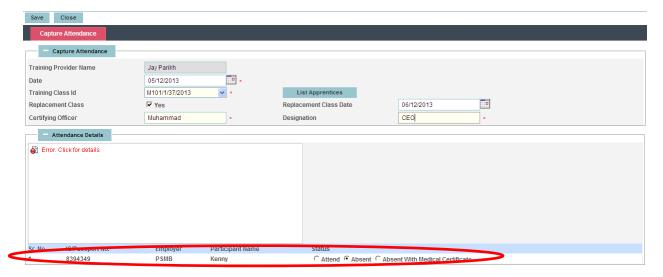




Step 5: Enter the name and designation of certifying officer.



Step 6: Mark the attendance. Select the status of the attendance – Attend or Absent or Absent with Medical Certificate.









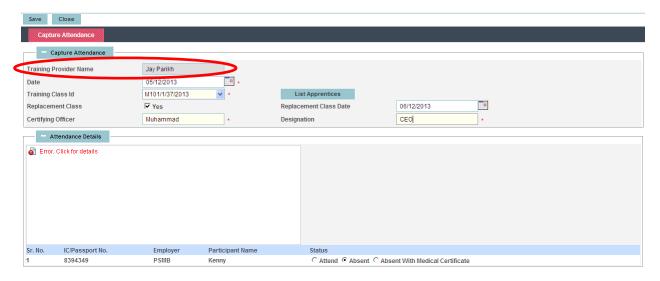
Step 7: Upon click on "Save" button, below notifications appeared.



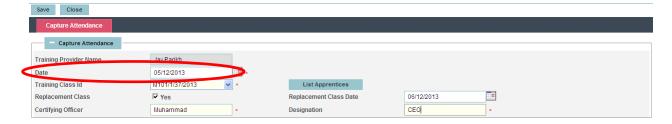
1.16 Submit Attendance - Integration to My Card Reader

Follow the steps below to submit the attendance for the apprentice:

Step 1: View training provider name.



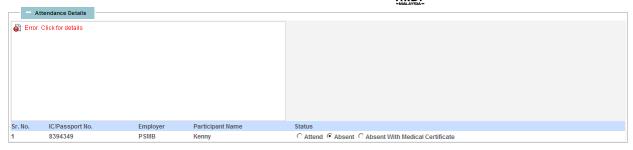
Step 2: Enter the attendance date.



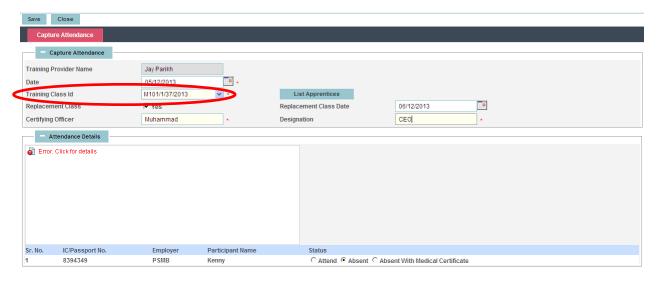




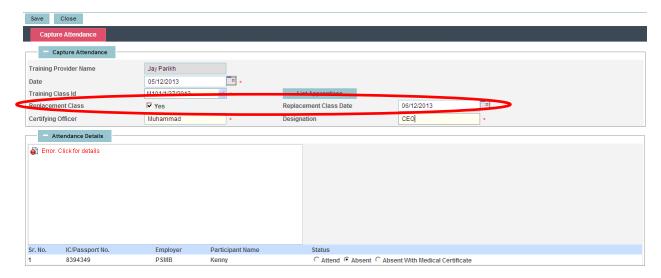




Step 3: View training class number. Then, select training class number.



Step 4: Select replacement class, click "Yes" or "No". If "Yes", select the replacement class date.

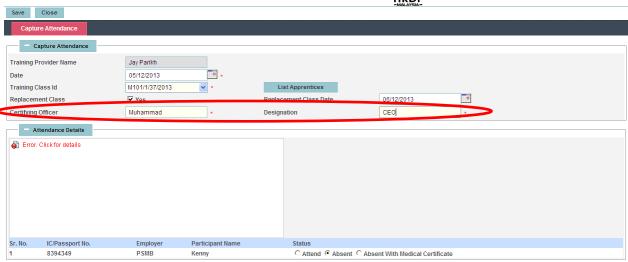


Step 5: Enter the name and designation of certifying officer.









Step 6: Integration to MyKad, insert the MyKad into reader. Click Read and Add attachment for MC. Click "SUBMIT" button.